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**Gale A. Brewer, Borough President**

May 30, 2020

Hon. Andrew M. Cuomo  
Governor  
State of New York  
The Executive Chamber, Capitol  
Albany, NY 12224

Re: Unemployment Benefits and KeyBank ATMs

Dear Governor Cuomo:

My office has been hearing reports about the issue, documented in today's NY Post, regarding the state-issued unemployment debit cards that are administered by KeyBank. Because there is only one official branch of KeyBank in New York City located in the Flatiron District in Manhattan, hundreds of New Yorkers often travel and queue outside waiting to access their unemployment benefits.

Some New Yorkers go to this bank because of the high maximum daily withdrawal limit and others just want to avoid surcharges. Some do not know that in addition to KeyBank ATMs, they can use Allpoint ATMs as well, including at RiteAid, CVS and Target.

KeyBank and the state must work together to fully communicate these options to unemployed New Yorkers who are already faced with burdensome and challenging conditions as it is. I suggest that text messages and emails be regularly sent to remind New Yorkers of where their debit cards can be used without surcharges, and in addition, that this information be conveyed during the unemployment certification process.

Thank you for your attention to this matter and I look forward to hearing from you.

Sincerely,

Gale A. Brewer