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Brad Hoylman-Sigal, Borough President

March 25, 2026

Dan Schulman
Chief Executive Officer, Verizon
1095 Avenue of the Americas
New York, NY 10036

Strini Gopalan
Chief Executive Officer, T-Mobile
12920 SE 38th St
Bellevue, WA, 98006

Dear Messrs. Schulman and Gopalan:


I am writing to express my strong support for Verizon and T-Mobile bringing cell connectivity to the New York City subway system where infrastructure is installed, and to commit to continuing to provide service to your customers everywhere that it becomes available throughout the subway system.

I understand that the MTA has partnered with Boldyn to install infrastructure to enable cell service to sections of the subway, including the 42nd Street shuttle, the Joralemon St tunnel, and portions of the G train line, and that this network will continue to grow throughout the subway system. I am thankful that Verizon and T-Mobile customers have service turned on in the 42nd Street shuttle and urge you to turn on connectivity in the other subway sections. This will follow what AT&T has already done, but they shouldn't be the only carrier delivering this service to their customers. The partnership with the MTA, Boldyn, and cell carriers is expected to result in over \$1 billion in benefit for the MTA and its customers – but only if all major carriers participate.

I urge you to quickly prioritize delivering the 5G service that your customers deserve, need, and expect to be connected to everywhere that the infrastructure is installed. This will improve the daily commutes for millions of New Yorkers as the infrastructure is installed throughout the city.

I am respectfully requesting an update from you as to when we can expect you to move forward on turning on cell connectivity where infrastructure is already installed within the next 30 days. I look forward to your response.

Sincerely yours,


Brad Hoylman-Sigal
Manhattan Borough President